Tenant Scrutiny Board Inquiry into Annual Tenancy Visits

Introduction

The Leeds Tenant Scrutiny Board on behalf of Tenants and Leaseholders is looking at Annual Tenancy Visits.

We are asking why we have them, if they help tenants and if they could be done differently. Please take 5 minutes to give us your views.

Do you fully understand the reason for the annual tenancy visit?

Are Annual Tenancy Visits helpful to you?

Do you think that the questions the Housing Officer asks you are the right questions?

Do the Housing staff respect your home and are they polite when they visit?

Do you think that the ATV should be by appointment rather than unannounced?

Do you have any suggestions as to how the visits could be done better?

Do you have any other comments?